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# Assessor Handbook

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### Purpose of the assessor handbook

The Assessor Handbook provides guidance and support to assessment team members when undertaking accreditation assessments for nursing and midwifery programs that lead to eligibility to apply for registration or endorsement in Australia. The Australian Nursing and Midwifery Accreditation Council (ANMAC) is the independent accreditation authority appointed to undertake the accreditation functions of the National Law (National Registration and Accreditation Scheme) for all nursing and midwifery programs of study.

This should be read in conjunction with the:

- relevant accreditation standards
- Accreditation Policy and Procedure

ANMAC EN Standards ANMAC RN Standards ANMAC Midwife Standards ANMAC NP Standards Accreditation Policy and Procedure

### **Duties and requirements**

The role of an ANMAC Assessor is voluntary and supports community service to the professions of midwifery and nursing. However, sitting fees and remuneration are provided to offset personal costs that may occur when participating in the assessment.

ANMAC maintains a register of approved individuals as assessors based on current knowledge, skills, expertise and experience.

Nurses and midwives, with current registration in Australia, can apply to ANMAC for consideration as an assessor by submitting an Expression of Interest to ANMAC together with a current resume. It is the responsibility of the assessor to notify ANMAC of any changes in their contact, employment and registration details.

The assessor's role includes participating as part of the assessment team in the assessment process. The role includes undertaking the review of accreditation documents and assisting in preparation of written reports on the outcome of the assessment.

All ANMAC assessors must undertake assessor education and preparation for the role. Completion of assessor education and preparation modules and self-directed learning activities are relevant to continuing professional development. Assessors must comply with all ANMAC policies including Privacy, Work Health and Safety, Code of conduct, and Confidentiality.

#### **Essential requirements**

- 1. Current registration as a nurse and/or midwife in Australia.
- 2. Bachelor's degree in nursing and/or midwifery
- 3. Post graduate qualifications in nursing and/or midwifery or other relevant area

#### **Key attributes**

Assessors are selected on a program-by-program basis, considering your:

- Knowledge, skills, expertise, and experience, relevant to the program being assessed.
- Availability to participate in all stages of the assessment of the program.
- Confirmation by declaration you have no actual or perceived conflicts of interest that may interfere with the accreditation process.
- Completion of the ANMAC Assessor Education and Preparation modules and self-directed learning activities.
- Assessors are required to have a working knowledge of the objectives and guiding principles of the *Health Practitioner Regulation National Law* (2009) and the NMBA standards.

#### **Engaging an Assessment Team**

ANMAC will establish an assessment team primarily to assess education provider's submission for accreditation. Assessors may also be invited to participate in the review and assessment of targeted monitoring, program changes and/or complaints. An assessment team will generally comprise four members - an Associate Director, academic and a clinician, manager or a nurse/midwife working in policy or regulation roles. One of whom will be appointed as Chair. The chair will usually have undertaken previous accreditation assessments within the last 5 years. Retired academics can be used as part of an assessment team for up to 2 years and must remain registered to be eligible.

#### Notice to education provider

ANMAC will notify the education provider of the names and current places of employment of the proposed assessment team. The education provider has the option to decline team member(s) on grounds of potential or perceived conflict of interest. For example:

- Personal conflicts could include close friendship, family relationship or animosity between an assessor and staff of the education provider.
- Professional conflicts could include affiliations with the institution or associations within institution competing with the provider/program being accredited.

#### **Responsibilities of all Assessment Team Members**

It is important that all members of an assessment team focus their review on the analysis and evaluation of the evidence submitted by the education provider against the specific ANMAC accreditation standards. It is crucial to the integrity of the process that only information relevant to the accreditation standards is requested and considered by members of the assessment team. The following are examples of practices an assessment team member will undertake during as accreditation assessment.

- Reading the submission documents to familiarise yourself with the program
- Independently analysing and evaluating the evidence provided against the criteria for each standard and determining to what extent the evidence meets the criteria.
- Actively participating in the collated review virtual team meeting to share findings and provide feedback on the submission.
- Maintaining the focus on evidence requirements of the accreditation standards
- Promoting productive group dynamics during the site visit.
- Contributing to team activities e.g., taking notes at meetings and sharing the workload.

- Contributing to all accreditation reports and documentation.
- Providing a comprehensive response within agreed timeframes.
- Working collaboratively with all members of assessment team, aiming to reach consensus during all stages and on all aspects of assessment.

#### **Estimated commitment time**

ACTIVITY	ESTIMATED TIME	FURTHER DETAILS
Undertake an independent Preliminary Review of the education provider's (EP's) submission	Generally, 8-16 hours depending on quality of evidence	Assessors will have a minimum of 2 weeks to submit their review.
Enter comments into the preliminary review template provided against each criterion. Email your review to the Associate Director (AD), prior to the Assessment Team (AT) meeting	Time spent is included in task above.	
Participate in the AT meeting – introduction to AT members, discuss findings from your preliminary review	Minimum of 3 hours	AT virtual meeting - may require upload of software and testing of technology
Check accuracy of the draft Collated Review Report circulated by the AD and provide feedback as necessary	Minimum of 1 hour	
Review evidence submitted by the EP prior to the site visit	Minimum of 3 hours depending on quality of evidence	
Communicate with the AT prior to the site visit to share findings from your review of pre-site visit evidence	Minimum of 1 hour	
Participate in the site visit as per the Site Visit Agenda – opportunity to view facilities, clarify evidence, conduct stakeholder interviews	Minimum of 1 day depending on the number and location of sites to be visited	Consider travel time - depending on your location may need day before and day after site visit(s). Travel bookings for assessment team will be organised through ANMAC administration.
Check accuracy of the draft Site Visit Report circulated by the AD and provide feedback as necessary	Responses usually required within 1 week.	
Further evidence cycles may be required post site visit which require your review of submitted evidence and provision of feedback as necessary	1-2 hours per cycle depending on quantity of requested evidence	Further AT meetings may be required to facilitate consensus
Check accuracy of the draft Outcome of Accreditation Assessment Report circulated by the AD and provide feedback as necessary	Less than 1 hour	
Chair of the Assessment Team attends the Accreditation Committee meeting with the AD	Generally, 1 hour depending on the quality of program	

## **Background and Governance**

This part of the handbook contains:

- An outline of the objectives and guiding principles of the National Registration and Accreditation Scheme relevant to accreditation
- Modules to provide information to the assessor on the accreditation and monitoring process, with multiple choice questions as a review

#### Principles Guiding the National Registration and Accreditation Scheme

ANMAC consults with stakeholders and experts and develops accreditation standards that enable accreditation and monitoring of nursing and midwifery programs of study. ANMAC standards are referenced by education providers when preparing education programs for accreditation or endorsement by ANMAC and approval by NMBA. These standards are used by ANMAC, education providers and the NMBA to ensure that programs of study adequately prepare graduates for practice in Australia for the relevant qualification. Each registration or endorsement type has a specific set of standards that are used in the assessment and monitoring of programs leading to eligibility to apply for that registration or endorsement with the Nursing and Midwifery Board of Australia (NMBA).

The objectives of the national registration and accreditation scheme are -

- a. to provide for the protection of the public by ensuring that only health practitioners who are suitably trained and qualified to practise in a competent and ethical manner are registered; and
- b. to facilitate workforce mobility across Australia by reducing the administrative burden for health practitioners wishing to move between participating jurisdictions or to practise in more than one participating jurisdiction; and
- c. to facilitate the provision of high-quality education and training of health practitioner; and
- d. to facilitate the rigorous and responsive assessment of overseas-trained health practitioners; and
- e. to facilitate access to services provided by health practitioners in accordance with the public interest; and
- f. to enable the continuous development of a flexible, responsive and sustainable Australian health workforce and to enable innovation in the education of, and service delivery by, health practitioners.

The guiding principles of the national registration and accreditation scheme are as follows -

- a. the scheme is to operate in a transparent, accountable, efficient, effective and fairway;
- b. fees required to be paid under the scheme are to be reasonable having regard to the efficient and effective operation of the scheme;
- c. restrictions on the practice of a health profession are to be imposed under the scheme only if it is necessary to ensure health services are provided safely and are of an appropriate quality.